

## Reference interconnection offers for fixed and mobile termination services

<b>Product overview</b>	<p>Call termination services are a wholesale element enabling the routing of phone calls from one network to the other, and this when the network of the caller's operator is not the same as the network of the called party's operator.</p> <p>These wholesale services enable thus telephone service users to contact other users, irrespective of the networks of the caller or of the called party. This so-called end-to-end connectivity is a key concept of the regulatory framework for electronic communications.</p> <p>Within the framework of its market analyses regarding fixed<sup>1</sup> and mobile<sup>2</sup> call termination, the BIPT has imposed upon operators which have significant market power (operators which have geographic or mobile numbers) to provide access and interconnection services for the termination of calls to their respective networks (throughout Belgium).</p> <p>Concerning Proximus (regarding the termination of calls to its fixed network), as well as mobile network operators (Proximus, Orange Belgium and Telenet Group), the access obligation includes a transparency obligation aiming at the publication of a reference offer. A reference offer must provide a description of the services offered, and the associated terms and conditions including prices.</p> <p>Depending on the operators, the interconnection is carried out in TDM or IP mode.</p> <p>For more information, it is best to contact the network operator concerned.</p>
<b>Technical, operational and financial conditions</b>	<p>The operators' reference interconnection offers for voice services are available on the website of the operators concerned. These offers describe the technical, operational and financial conditions related to the provision of fixed and/or mobile termination services:</p> <ul style="list-style-type: none"> <li>- <a href="#">Proximus</a> (fixed and mobile)</li> <li>- <a href="#">Orange Belgium</a> (mobile)</li> <li>- <a href="#">Telenet Group</a> (former Base) (mobile)</li> </ul>
<b>How to submit a request?</b>	<p>If one wishes to request access to these services after reading the reference offers, the BIPT recommends applying via registered mail addressed to the operators concerned.</p> <p>According to the FTR and MTR market analyses, operators must negotiate <i>"to rapidly conclude an agreement in this matter in a reasonable timeframe when the request complies with the conditions of the reference offer or when the request only slightly differs from the conditions of the reference offer... Concerning the requests falling outside the framework of the reference offer, the SMP operator must make all efforts to conclude an agreement on this matter within four months."</i> (free translation)</p>
<b>Contact BIPT</b>	<a href="mailto:info@bipt.be">info@bipt.be</a>
<b>Latest update</b>	<p>October 2020</p>

### Disclaimer:

The purpose of this sheet is to provide general information to the (candidate) operator; it does not replace the actual reference offer of the operator.

<sup>1</sup> [Decision of the BIPT Council of 20 November 2018 regarding the analysis of the market for call termination on the public telephone network provided at a fixed location](#), hereafter the "FTR Decision".

<sup>2</sup> [Decision of the BIPT Council 26 May 2017 on the analysis of market 2: voice call termination on individual mobile networks](#), hereafter the "MTR Decision".