

2024: key figures

1 781



1 781

At the end of 2024, a total of 1 781 last-mile parcel delivery companies had already submitted their notifications on BELparcel, pursuant to the Parcel Act.



7

7e



“Supervising the application of digital regulations” has become the 7th objective of the BIPT’s strategic plan 2024-2026. This objective is related to the competences that the BIPT has been assigned with within the framework of the numerous legislative developments concerning the digital sector.

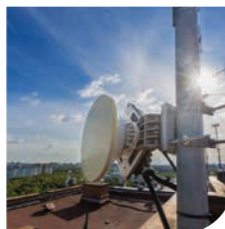
95%



95%

95% of the Belgian territory is covered by fixed networks with a speed of 1 Gbps (VHCN), which is well above the European average of 79%.

120 750



In cooperation with the customs authorities, the BIPT checks radio equipment at border entry points. As a result, 120 750 non-compliant devices were blocked by the BIPT in 2024.

120 750



Tools developed by the BIPT

The BIPT has developed several practical tools to help users choose efficient services at the best possible terms and conditions:

A tariff simulator: by entering a few data or via their customer area, the customer can find the most advantageous tariff plan corresponding to their consumption or needs.

www.besttariff.be

A data portal where consumers can find all the necessary information to compare telecoms operators: fixed and mobile coverage maps, a map showing the progress of the deployment of fibre networks, a quality barometer and information on the users’ concrete experience on Belgian mobile networks.

www.bipt-data.be/en



A postal atlas including an interactive map showing the postal points of the different operators, as well as the services available. This site also enables consumers to compare prices for sending a parcel within the European Union.

www.postalpoint.be

Information sites

The BIPT also published information websites over5G.be (in Dutch, French and German) and fibreinfo.be providing the general public with useful information on 5G and optical fibre.

www.over5G.be

www.fibreinfo.be/en

Questions?



Postal services
Radio amateurs
Maritime radio communications

For any questions

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Find the BIPT also on social media:

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Belgian Institute
for Postal Services
and Telecommunications

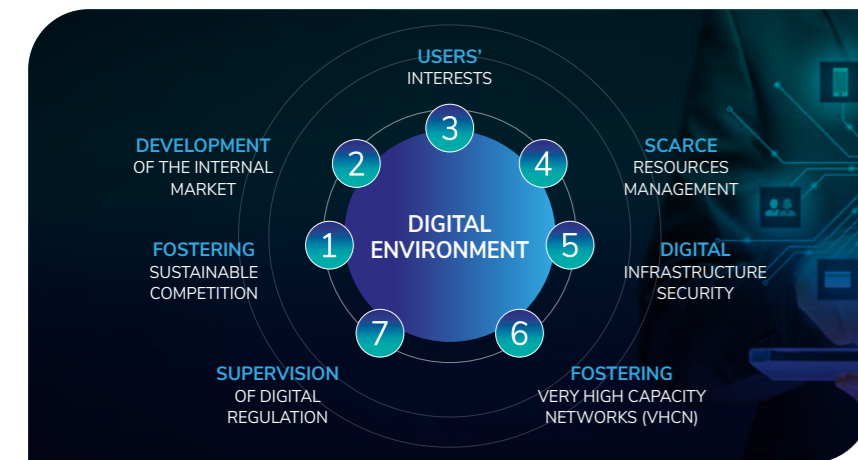
INDEPENDENCE
RELIABILITY
TRANSPARENCY

The BIPT in a nutshell

The BIPT, the Belgian Institute for Postal Services and Telecommunications, is the federal regulator of the postal and telecommunications sectors. It also ensures the security of digital infrastructures and online platforms. The BIPT is also responsible for certain media services in the bilingual Brussels-Capital Region.

In its area of work, i.e. the digital environment in the broad sense, the BIPT pursues 7 objectives, most of which stemming directly from the European and Belgian regulatory frameworks.

To achieve them, the BIPT draws up a strategic plan every three years. This plan determines the strategic axes and



priority fields of activity of the BIPT. The Strategic Plan 2024-2026 is based on a clear ambition: to foster a reliable, sustainable and competitive digital environment for everyone.

You wish to join us?
Great idea!

The BIPT is on the lookout for various talents. Join us as an engineer, jurist, economist, technician or file manager by applying to one of our job offers on travaillerpour.be.



Our job offers are also published on LinkedIn and our Facebook page.

The highlights of 2024

2024 began with a new Council, composed of Michel Van Bellinghen, Chairman of the Council, and Bernardo Herman, Peggy Valcke and Stefaan Vyverman, Members of the Council. This new Council laid the foundations for its tactical vision by publishing on 29 May 2024 its strategic plan for 2024-2026. In line with the previous strategic plan, this new strategic plan has nevertheless taken into account the most recent developments affecting both the markets and the Belgian regulatory framework.

One of the major developments in 2024 is the extension of the BIPT's competences within the framework of the implementation of the new European digital regulation. Designated as the competent authority for the implementation of the European Digital Services Act (DSA) alongside other Community regulators, the BIPT has also been designated as the Digital Services Coordinator (DSC). Therefore, it ensures the national coordination of the supervision by



A reliable, sustainable and competitive digital environment for everyone

the various competent authorities of compliance with the DSA, which entered into force on 17 February 2024.

At the same time, the European regulatory framework for electronic communications is itself undergoing fundamental change, driven by several major

forward-looking documents published in 2024 (including the European Commission White Paper "How to master Europe's digital infrastructure needs?"). These texts herald an in-depth reform of the current regulatory framework and, consequently, of the regulation itself.



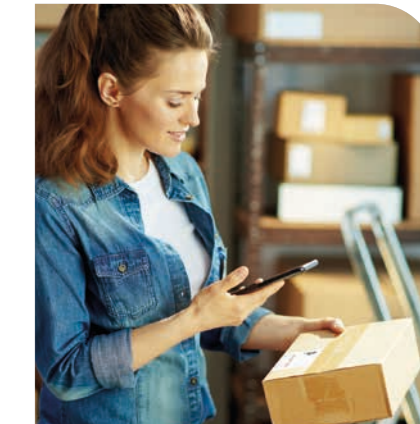
At Belgian level, operators are continuing to deploy very high capacity fixed networks (VHCN) and 5G. Within the framework of the deployment of fibre networks, the BIPT closely monitors cooperation projects between operators in order to assess the implications for the competitive landscape and to ensure compliance with competition rules.



Another significant development in the electronic communications market was the launch on 11 December 2024 of a mobile offer at national level and a fixed internet offer in parts of Brussels territory by the 4th mobile operator, DIGI. Although this arrival took place at the end of the year, consequences on the retail prices could be immediately observed on the mobile market.

On the postal market, 2024 was primarily marked by the entry into force of the Parcel Act, which aims to improve the working conditions of parcel deliverers and to establish sustainable competition in the parcel delivery sector. The BIPT actively collaborated in its implementation, notably via the development, launch and subsequent management of the BELparcel platform.

For the BIPT, the end of 2024 was also marked by a big change: the move of its teams working in the headquarters in Brussels to new premises, meeting the current energy and environmental standards.



Find our Annual Report online:
<https://annual-report.bipt.be/>

