



**BELGIAN INSTITUTE FOR POSTAL SERVICES  
AND TELECOMMUNICATIONS**

**Summary of the consultation of the BIPT Council**  
of 13 February 2007  
about the information on :

the access to the electronic communications networks and services  
and the use of these networks and services,

the content and modalities of publication of the information.

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## **1. INTRODUCTION**

1. The consultation of the BIPT Council of 13 February 2007 concerning the information regarding access to the electronic communications networks and services, and the use of these networks and services, the content and modalities of publication of the information took place from 13 February 2007 to 30 March 2007.

2. Five operators or associations of operators sent comments to BIPT. In alphabetical order:

- Belgacom.
- Belgacom Mobile
- Forum of the GSM operators
- Platform of operators and service providers
- Scarlet.

3. In the rest of this document, BIPT uses the word "respondent" to design these companies or organisations. The order in which the answers to the consultation are presented does not necessarily correspond to the order of the list below.

4. This summary is aimed at reflecting the opinions and comments expressed within the framework of the public consultation. It does not anticipate the opinions that BIPT may need to adopt following the consultation.

## **2. GENERAL SUMMARY**

The five respondents are unanimous in confirming the use and the need of information for the attention of consumers, as laid down in the law.

## **3. SUMMARY**

Three respondents draw attention to the scope of Article 111, § 1 because information is intended for consumers and so the operators turning to professional markets are exempted.

Three respondents mention that Article 111, § 1 is the transposition of provisions of Directive 2002/22/EC of 7 March 2002 and therefore that the scope of this Article is limited to voice telephony and networks, to be distinguished from mobile telephony and data services.

Four respondents have comments on the fact that Article 111, § 1 imposes that operators communicate information at least one month before their publication. They draw attention to the length of this period and ask a reduction when necessary and motivated.

Four respondents observe that a prior approval by BIPT is not imposed by Article 111, § 1.

Four respondents observe that the information requested is already available through different means and propose to provide the information requested through links to these different means. A concrete proposal is made.

Two respondents think that when operators have a website to spread information, they should be exempted from providing information in paper form.

A respondent thinks that the free provision in paper form cannot be applied.

Three respondents wonder what is the difference of treatment to apply between services and networks.

A respondent thinks that the mention of the service or network as declared by BIPT shall not necessarily be mentioned to the consumer.

A respondent thinks that the mention of the measures taken in favour of handicapped persons is not necessary because it is not relevant.